

Packaging Machinery **Technical Service**

Ensuring Your Productivity And Competitive Edge



TPS **Technical Packaging
Systems, Inc.**

An Associate-Owned Company

269.342.4000 800.951.9100



Technical Service Experts

Help! My Packaging Machine Is Not Running Right

When you have a packaging machine in trouble, we are ready to help.

Talk To The People Who Know

When you call us, you talk to a knowledgeable service expert that can help pinpoint the trouble and the solution. Correct machine diagnosis is key to efficient service calls. What good is a service technician in your plant without parts or the wrong parts? When our technician shows up at your plant, he comes prepared to solve your problem.



Program updates

Expert Service Technicians

Our people are the best trained technicians in the industry. We train to the highest levels including PLC programming capabilities, factory on-going machinery training, machinery rebuilding and more. Our technicians understand packaging machinery and how to fix it right the first time.



Machine installation

Preventive Maintenance Plans

We can prevent machine trouble from occurring in the future with our preventive maintenance programs. These programs are designed to ensure that your machinery stays running without downtime. Programmed replacement of wear parts, managed cycle time rebuilds and replacements, and other procedures will help keep your production schedule on time.

Fix It Right The First Time

We arrive with all the parts needed to fix it right the first time. Our parts inventories are managed to meet the most common service problems that may occur. Or, if by chance we need to order a part, we do so before we arrive at your plant to be sure the service is completed right the first time with no need to return.



Adding a machine option



Setting cycle times



Operator training

You Can Reduce Service Costs

We call it Machine Optimization— that is the lowest overall unit cost. How your machine is set up to run your material can greatly effect your overall unit cost. Film breaks, film weight per load, and cycle times are all very important to your machine efficiency. We can help you manage **Machine Optimization**— the adjustments that will make your machine reliable and trouble free at the lowest overall unit cost. By optimizing your process, you can reduce your service cost. **Now that's a great idea!**



Optimizing force-to-load and ounces of film used per unit load

Introducing A Network Of Providers To Meet Your Multi-Plant Technical Service Needs



"They got our system performing to meet our needs and far exceeded our expectations. First-rate service all the way."

"We needed a way to cut our total unit cost. They delivered. We are saving 32% on materials and waste is down 12%."

"They provided excellent service—Installation, start-up and training. We couldn't have asked for better help!"

"Their service tech had the answers. He fixed the problem and we've been up and running ever since. It was money well spent."

"Our equipment gets a fair amount of abuse. They are the only ones our Plant Manager will call. He wants it done right—the first time."

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